

**Protection for Persons in Care
OUTCOMES: MINISTRY DECISIONS**

Reports of Abuse Involving "Multiple" Complaints By Abuse Type

Based on Files Closed During Each Month (Data Collected Beginning January 2005)

Of the complaints dismissed, the trend indicates that most tend to be dismissed due to insufficient evidence. In such cases, there may be either insufficient evidence of "harm" or insufficient evidence of "intent" to cause harm, or both. Although a complaint of abuse may be dismissed, it does not mean that the event did not occur or that there was no merit to the complaint. Even if a complaint is dismissed, significant systemic recommendations are made to the agency/facility to address any concerns and to prevent similar incidents from happening in the future.

	MARCH 2005 (Revised May 2005)					
	Not Dismissed	Dismissed Insufficient Evidence	Dismissed Unfounded	Dismissed Malicious	Dismissed Without Grounds for the Belief	Other Action Taken
Emotional Harm	3	13	0	0	0	0
Bodily Harm	1	9	0	0	0	0
Failure to provide the necessities of life	1	5	0	0	0	0
Financial	0	2	0	0	0	0
Sexual contact/activity	0	0	0	0	0	0
Inappropriate Medications	0	0	0	0	0	0

Notes to Chart 11:

11.1 Chart 11 refers to the outcomes of reports of abuse involving "multiple" complaints which may involve one or more incidents/allegations. For example, one report may refer to three incidents that occurred several months apart involving two types of abuse.

11.2 The outcome refers to whether the complaint was dismissed or not, and if any other action was taken. The *Protection for Persons in Care Act* enables a complaint to be dismissed for four reasons: 1) the complaint was unfounded, 2) the evidence was insufficient, 3) the complaint was made maliciously, or 4) the complaint was made without reasonable and probable grounds for the belief.

11.3 Other Action Taken refers to the decision of the Ministry to take any other action on any matter relating to the complaint or investigation. For example, a complaint may be referred to the police if it is criminal in nature, or the Ministry may forward a file to the Crown Prosecutor for review of possible malicious reporting or if an individual fails to report abuse.

11.4 Definition of Closed File: A file in which the investigation has concluded, the investigator's final report is received by the Ministry, a decision is made by the Ministry and the complainant and agency are notified of the decision. (A decision refers to the Ministry approving or rejecting the recommendations of the investigator and/or a decision to take other action).

11.5 In one file the multiple allegations of abuse (emotional harm, bodily harm and failure to provide basic necessities of life) were dismissed due to insufficient evidence. The file however was forwarded to the Police for further investigation relating to an agency safety issue.

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	February 2005					
	Not Dismissed	Dismissed Insufficient Evidence	Dismissed Unfounded	Dismissed Malicious	Dismissed Without Grounds for the Belief	Other Action Taken
Emotional Harm	3	7	0	0	0	0
Bodily Harm	3	4	0	0	0	0
Failure to provide the necessities of life	1	2	0	0	0	0
Financial	0	0	0	0	0	0
Sexual contact/activity	1	0	0	0	0	0
Inappropriate Medications	0	2	0	0	0	0

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	JANUARY 2005					
	Not Dismissed	Dismissed Insufficient Evidence	Dismissed Unfounded	Dismissed Malicious	Dismissed Without Grounds for the Belief	Other Action Taken
Emotional Harm	2	15	0	0	0	0
Bodily Harm	3	6	0	0	0	0
Failure to provide the necessities of life	1	5	0	0	0	0
Financial	0	1	0	0	0	0
Sexual contact/activity	0	0	0	0	0	0
Inappropriate Medications	0	1	0	0	0	0

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