

Agency Responsibilities – Protection for Persons in Care

Overview:

Agency policy should reflect the legislative requirement that abuse or suspected abuse of a client in a publicly funded care agency must be reported directly to the Community Development reporting line at 1-888-357-9339, a police service or a committee, body or person authorized under another enactment to investigate such an abuse.

Legislative source:

Protection for Persons in Care Act

Duties of the Agency

5(1) Every agency shall have a duty to protect the clients it serves from abuse and to maintain a reasonable level of safety for its clients.

5(2) Every agency shall make the provisions of this Act available to service providers, employees and clients.

Policy Statement:

It is mandatory for any staff member who has reasonable and probable grounds to believe abuse has taken place, to report it directly to the reporting line, whether or not it has been reported internally.

Protection for Persons in Care
Box 3100
Edmonton, Alberta T5J 4W3
Tel 780/427-0552 Fax 780/415-8611
Reporting line 1-888-357-9339
Website:
www.cd.gov.ab.ca

Implementation of Agency Abuse Policy Review:

- Investigators will request a copy of the agency abuse policy, unless one has already been provided, in order to determine if the legislative requirement for reporting is in the agency abuse policy. Investigators will make recommendations if the legislative requirement for reporting abuse is missing from the policy.
- It is in the best interest of the agency and the client that individuals inform management that abuse may have occurred so that the agency, in accordance with section 5(1), can take action. However, only reporting internally does not satisfy the legislative requirements of the *Act*.
- In keeping with section 5(2) of the *Act*, agencies are also encouraged to provide yearly inservices, display brochures and hang posters on the *Act* so that the reporting number is readily available to staff, clients and their families.
- To order more posters and brochures, call the reporting line toll-free at 1-888-357-9339.

Purpose

PPC Bulletins are intended to provide individuals/agencies with more detailed information for interpreting the *Protection for Persons in Care Act (PPC Act)*. These Bulletins supply information concerning procedures and practices to aid in the effective and consistent administration of the *PPC Act*. PPC Bulletins are not a substitute for legal advice.