

About the Standards

The purpose of the Supportive Living Accommodation Standards is to ensure that all supportive living accommodations maintain a high quality of accommodation services that promote the safety, security and quality of life for residents living in those accommodations.

For information on accommodation standards for long-term care, contact Alberta Seniors and Community Supports.

On-Line Information About Accommodations

Detailed information about licensed supportive living accommodations is available online at www.seniors.alberta.ca. Information available includes:

- accommodation location;
- maximum number of individuals;
- compliance to accommodation standards;
- licence status; and
- status of confirmed complaints.

Albertans can use this information to help them choose which accommodations they would like to consider.

Contact Us

Telephone:

780-644-8428

Fax:

780-644-8729

To call or fax toll-free within Alberta, dial 310-0000 and then the number, including area code.

E-mail:

ASAL@gov.ab.ca

Website:

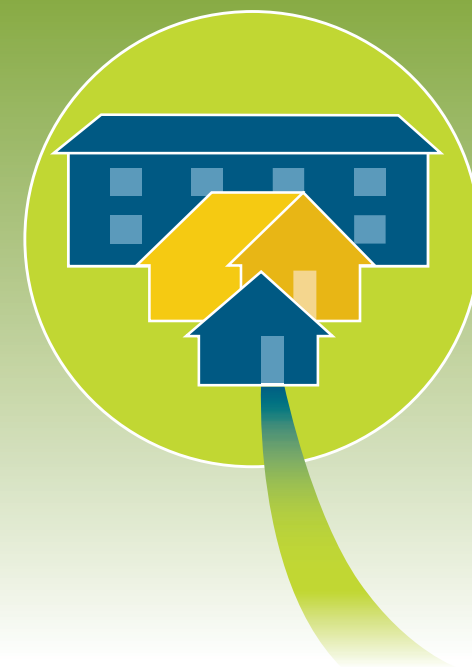
www.seniors.alberta.ca

Mail or in Person:

Accommodation Standards and Licensing Unit
Supportive Living and Long-Term Care Branch
Alberta Seniors and Community Supports
4th Floor, Standard Life Centre
10405 - Jasper Avenue
Edmonton, Alberta T5J 4R7

If you have a concern about the accommodation standards in a supportive living accommodation or a long-term care facility call 1-888-357-9339 (toll free).

Licensing Supportive Living Accommodations



Supportive Living Accommodations that Require a Licence and How to Get One

Alberta

Government of Alberta

Accommodations that Require a Licence

Supportive living accommodations in Alberta that provide accommodation services to four or more adults, where the operator arranges for services related to safety and security for the adults and provides or arranges for:

- at least one meal per day, or
- housekeeping services,

must be licensed under the *Supportive Living Accommodation Licensing Act (SLALA)*. A new or renewed licence must be applied for if the supportive living accommodation:

- is new or unlicensed;
- has an existing licence that is expiring;
- has changed ownership; or
- has moved to a new location.

A licence can be granted after the supportive living accommodation has been inspected for compliance with the Supportive Living Accommodation Standards.

Other types of accommodations that are not licensed but still must follow accommodation standards include:

- nursing homes under the *Nursing Homes Act*; and
- auxiliary hospitals under the *Hospitals Act*.

For more information on the standards, contact Alberta Seniors and Community Supports.

How to Obtain a Licence

To apply for an initial licence

If your organization provides accommodation and support services for four or more adults and is not licensed, a letter of intent must be submitted to Alberta Seniors and Community Supports. The letter must include information about the supportive living setting, including:

- a brief overview of the operation;
- a detailed outline of the services to be provided;
- the number of individuals requiring support and their relationship to the operator;
- the location of the accommodation(s);
- the proposed start-up date;
- funding source(s);
- the ownership of the accommodation (e.g. is the building owned, rented or leased by the service provider or clients); and,
- if it is:
 - a new operation;
 - a currently operating but unlicensed operation;
 - an existing operation moving to a new location; or
 - an existing operation being purchased.

Should a licence be required, an application package will be sent to you or your organization. The completed application must be submitted with:

- a copy of the most recent health inspection report;
- a copy of the safety code approval for a new or renovated supportive living accommodation;
- a copy of zoning approval;
- a copy of the most recent fire inspection report for a pre-existing building;
- confirmation of current insurance coverage;
- confirmation of current corporate status of the operator of the supportive living accommodation, if applicable.

To renew a licence

If your accommodation is currently licensed, you or your organization will automatically be sent a renewal application form before the licence expires.

The completed application must be submitted 30 days before the current licence expires.

