

## Direct Deposit of Assured Income for the Severely Handicapped (AISH) Benefits

### What is Direct Deposit?

Through a direct deposit system, Alberta Seniors and Community Supports puts your benefit payment directly into your bank account.

With direct deposit you receive a statement that includes:

- The amount and date of your deposit
- Your budget information
- Your Health Benefits Card

Your benefit information is confidential. We transfer funds to your account, but do not share additional information with your bank.

### How Do You Get Direct Deposit?

1. If you do not already have a bank account, open one at any financial institution. If you have problems opening a bank account, contact your worker.
  - A joint bank account with a person who is not on your file is not recommended.
2. Fill in the Direct Deposit Registration form.
3. Write "VOID" across a personalized, unsigned cheque and attach it to the form.
4. If you do not have a personalized cheque, have an official at your bank sign, date and stamp your Direct Deposit Registration.
5. Return the completed Direct Deposit Registration form to your worker.

If you have a good reason for not using direct deposit (i.e. you are unable to open a bank account because of your credit rating), please discuss your situation with your worker.

If you change your bank account, please notify your worker immediately or your benefits will be delayed.

**Direct deposit is mandatory. Failure to return your completed Direct Deposit Registration could result in your benefits being delayed.**

***If you want to know if your payment has been processed, please call 427-6942. Toll-free access from outside Edmonton is available by first dialing 310-0000.***