

## AUTHORIZER REFRESHER WORKSHOP

### AGENDA

#### **8:00 a.m. – 8:30 a.m. Coffee and Snacks**

The workshop will start promptly at 8:30 a.m.; however, the Refresher Agenda has been structured to enable authorizers to attend the sessions applicable to the benefit areas for which they authorize. The AADL Overview Session is mandatory for all participants; therefore, if you do not authorize the Large Equipment / Recycle Benefits, please ensure you arrive promptly for the 11:00 a.m. start time of the AADL Overview session.

#### Please Note:

**Breaks:** Will be set informally during the workshop.

**Lunch:** A working lunch is **provided** during the AADL Overview Session. AADL will also be supplying AADL Program Manuals to each participant.

#### **8:30 a.m. – 11:00 a.m. Large Equipment / Recycle Business Unit Muriel Roggensack**

1. Benchmark Benefits
  - B's: Bathing Benefits – Review
  - C's: Walking Aids – Review
  - V's: Wheelchair Accessories – Review
2. Informal Recycle
  - Community Recycle
  - Irregularities on APLs
3. Formal Recycle Function
  - Who to call / What to say (e.g. To correct authorizations)
  - G's: Summary, Pitfalls, Questions
  - K's: Summary, Pitfalls, Questions
  - L's: Summary, Pitfalls, Questions
  - W's: Review of Assessment 1251
    - a. Use of Spec. Sheets
    - b. Repairs / Parts / Replacement
    - c. Power
  - Internal Transfers

**11:00 a.m. – 1:45 p.m. AADL Overview**  
**Cathy Johnson**

1. AADL Eligibility / Not Eligible
2. IVR Case Study
3. Quantity and Frequency Review Process (benefit appeals)
4. Cost-Sharing
  - Forms
  - CSE, Premium Subsidy, Premium Assistance, Cost Share Appeal
5. Accountability
  - Errors
  - Complaint Form
  - Authorizations Overdue
6. 1250 Case Study
7. Authorizer Status

**1:45 p.m. – 4:15 p.m. Medical/Surgical Benefits**  
**Lauran Chittim**

1. Pressure Gradient Stockings
  - AADL Eligibility Criteria
  - Review of Chronic Venous Insufficiency
  - Review of Products
  - Questions and Concerns
2. Breast Prosthesis
3. Review of Incontinence – Pediatric and Adult
  - AADL Criteria
  - Review of Products
  - Assessment Tools
    - a. Interventions & Strategies
    - b. Case Studies
  - Questions and Concerns
4. Ostomy
  - Product Changes
5. Open to audience to address other concerns/questions regarding the Med/Surg Program.