

CHART 1

Protection for Persons in Care
Monthly Reports 2004/2005

TOTAL REPORTS (FILES OPENED) BY MINISTERIAL JURISDICTION

Note: Ministerial Changes occurred November 25, 2004

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec*	Jan	Feb	Mar
Health And Wellness	25	33	34	33	33	32	27	41	32	32	36	49
Community Development	12	6	7	12	7	5	13	6	0	0	0	0
Seniors and Community Supports	4	0	4	1	7	3	3	4	16	12	13	10
Children's Services	0	1	0	1	0	0	0	0	0	0	0	0
Total Reports	41	40	45	47	47	40	43	51	48	44	49	59
Cumulative Reports	41	81	126	173	220	260	303	354	402	446	495	554

Notes to Chart 1:

1.1 The Ministry of Seniors and Community Supports was formerly known as the Ministry of Seniors, with responsibility for Seniors Lodges, Unique Homes and Homeless Shelters. After November 25, 2004, Seniors and Community Supports assumed additional responsibility for the Persons with Developmental Disabilities programs. This change is reflected above as of December 2004.

1.2 The Ministry of Community Development had responsibility for the Persons with Developmental Disabilities programs prior to November 25, 2004. As of November 25, 2004, Community Development has no programs that come under the jurisdiction of the *Protection for Persons in Care Act*. This is reflected above as of the month of December.

1.3 The Ministry of Health and Wellness has responsibility for nursing homes, auxiliary hospitals, acute care hospitals, personal care homes, designated assisted living and AADAC treatment facilities.

1.4 The Ministry of Children's Services has responsibility for women's shelters and youth shelters.

1.5 This chart reflects the total number of new reports of alleged abuse received resulting in an open file. A new report may involve more than one complaint of abuse. Refer to Chart 3 for a summary of complaints by type of abuse.

CHART 2

Protection for Persons in Care
 Monthly Reports 2004/2005 (Revised August 2005)
TOTAL REPORTS OF ABUSE BY FACILITY TYPE/AUTHORITY

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
REGIONAL HEALTH AUTHORITIES												
RHA #1: Chinook	1	2	2	3	1	4	0	1	3	0	3	2
RHA #2: Palliser	1	0	1	0	2	5	1	2	1	2	4	0
RHA #3: Calgary	4	8	6	10	8	3	13	18	9	6	9	6
RHA #4: David Thompson	2	4	1	2	1	2	1	7	5	3	4	3
RHA #5: East Central	2	2	4	3	4	1	2	1	1	3	0	3
RHA #6: Capital	13	13	15	6	10	15	6	8	10	11	14	26
RHA #7: Aspen	1	1	1	0	2	0	1	0	0	5	0	1
RHA #8: Peace Country	1	3	4	9	5	2	2	4	3	2	1	8
RHA #9: Northern Lights	0	0	0	0	0	0	0	0	0	0	0	0
PERSONS WITH DEVELOPMENTAL DISABILITIES REGIONS												
Northeast	1	0	0	0	0	0	0	0	0	0	0	0
Northwest	0	0	0	0	0	0	0	0	0	0	1	0
Edmonton	2	0	2	3	0	0	0	3	1	5	0	1
Central	8	6	5	8	6	3	10	2	4	4	6	3
Calgary	1	0	0	1	0	1	0	0	0	1	0	0
South	0	0	0	0	1	1	3	1	0	0	1	0
AADAC	0	0	0	0	0	0	1	0	0	0	1	0
Homeless Shelters	1	0	0	0	0	0	0	0	0	0	1	0
Seniors' Lodges/Unique Homes	3	0	4	1	7	3	3	4	11	2	4	6
Women's Shelters	0	1	0	1	0	0	0	0	0	0	0	0
Total Reports	41	40	45	47	47	40	43	51	48	44	49	59

Notes to Chart 2:

2.1 AADAC Refers to Alberta Alcohol and Drug Abuse Commission.

2.2 Unique Homes - Provides seniors supportive housing in lodge-type accommodations.

CHART 3

Protection for Persons in Care
 Monthly Reports 2004/2005
COMPLAINTS BY TYPE OF ABUSE REPORTED

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Emotional Harm	23	26	30	33	37	23	27	41	38	31	41	53
Bodily Harm	12	15	10	11	11	11	11	12	13	13	23	15
Failure to provide necessities of life	7	9	12	8	10	16	12	11	13	11	19	20
Sexual contact/activity/behaviour	5	4	0	3	0	2	8	8	2	2	0	2
Misappropriating money/possessions	2	1	2	1	3	0	2	1	1	4	2	1
Inappropriate medication administration	1	2	0	0	2	3	1	4	0	1	0	1
Total Complaints	50	57	54	56	63	55	61	77	67	62	85	92

Notes to Chart 3:

3.1 One incident or event involving a client may result in multiple types of alleged abuse reported. For example, a client may have been physically struck on the arm, which caused bruises to the arm and the client became upset and was fearful because of the incident. In this example, one incident occurred but the client experienced both emotional harm and bodily harm (two types of abuse) resulting in two complaints made in one report.

3.2 One report may involve multiple allegations resulting in one or more types of abuse (complaints) reported.

CHART 4

Protection for Persons in Care
Monthly Reports 2004/2005
TYPES OF ALLEGED ABUSERS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Service Provider	23	31	36	37	34	30	22	33	38	36	40	48
Client/Resident	10	8	6	9	9	6	15	16	6	6	3	5
Family	6	1	3	1	3	3	5	2	1	2	2	3
Other	2	0	0	0	1	1	1	0	3	0	4	3
Total Reports	41	40	45	47	47	40	43	51	48	44	49	59

Notes to Chart 4:

4.1 "Other" refers to volunteers, visitors, non-family members and other third parties.

Protection for Persons in Care
Monthly Reports 2004/2005

TOTAL REPORTS OF TYPES OF ALLEGED ABUSERS BY FACILITY TYPE/ORGANIZATION

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
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WOMEN'S SHELTERS	Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar	
	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%
Client/Resident	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Family	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Service Provider	0	0%	1	100%	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%

ALBERTA ALCOHOL AND DRUG ABUSE COMMISSION (AADAC)	Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar	
	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%	Actual	%
Client/Resident	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%
Family	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Service Provider	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%

Notes to Chart 5:

5.1 "Other" refers to volunteers, visitors, non-family members and other third parties.

CHART 6

Protection for Persons in Care
 Monthly Reports 2004/2005
REPORTS BY TYPES OF COMPLAINANTS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Service Provider (Total)	30	28	28	34	29	25	33	34	38	23	28	24
Management	14	15	11	19	12	9	20	14	25	14	10	12
Non-Management	16	13	17	15	17	16	13	20	13	9	18	12
Client/Resident	1	2	0	0	2	1	1	3	2	0	1	12
Family	9	8	11	7	12	12	6	11	3	11	12	10
Other (e.g. volunteer/visitor)	1	2	6	6	4	2	3	3	5	10	8	13
Total Reports	41	40	45	47	47	40	43	51	48	44	49	59

Notes to Chart 6:

6.1 "Other" refers to volunteers, visitors, non-family members and other third parties.

CHART 7

Protection for Persons in Care
MONTHLY REPORTS 2004/2005
VICTIM CHARACTERISTICS (AGE AND GENDER)

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan		Feb		Mar	
										M	F	M	F	M	F
Age Ranges															
18 to 25	0	0	0	3	1	2	2	3	0	0	2	1	0	0	1
26 to 35	6	2	1	3	1	0	4	3	1	5	2	5	2	3	0
36 to 45	4	1	5	6	3	3	6	1	2	2	3	2	3	0	0
46 to 55	2	2	4	6	3	1	5	4	3	2	1	1	1	1	8
56 to 65	3	2	2	4	6	4	4	3	4	1	2	1	0	3	3
66 to 70	3	1	3	4	2	1	1	0	1	2	0	2	1	0	2
71 to 75	2	2	6	3	5	7	2	6	3	0	3	2	1	3	9
76 to 80	3	10	4	6	9	2	7	5	7	1	3	4	2	7	2
81 to 85	8	8	3	5	7	8	4	10	10	2	5	7	5	1	7
86 to 90	5	5	13	5	5	9	5	13	11	1	2	2	2	1	4
91 to 95	4	5	4	1	3	2	3	3	6	1	3	0	4	0	0
96 to 100	1	2	0	1	2	1	0	0	0	0	1	0	1	0	4
100 +	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal										17	27	27	22	19	40
Total Reports	41	40	45	47	47	40	43	51	48	44		49		59	

Notes to Chart 7:

7.1 Data on gender of alleged victims captured from complaints received as of January 1, 2005.

7.2 Age ranges after age 65 increase by increments of five years.

CHART 8

Protection for Persons in Care
INVESTIGATION DURATION (Time in Days)

Based on Files Closed During Each Month
 Data Collected Beginning January 2005

	Jan-05	Feb-05	Mar-05
TOTAL FILES CLOSED	39	21	35
INVESTIGATED BY PPC EXTERNAL INVESTIGATOR	39	21	32
AVERAGE INVESTIGATION DAYS	32	40	39
INVESTIGATED BY PPC STAFF (INTERNAL)	0	0	0
AVERAGE INVESTIGATION DAYS	0	0	0
INVESTIGATED BY PROFESSIONAL ASSOCIATION	0	0	3
AVERAGE INVESTIGATION DAYS	0	0	194
INVESTIGATED BY OTHER	0	0	0
AVERAGE INVESTIGATION DAYS	0	0	0
OVERALL AVERAGE INVESTIGATION DAYS	32	40	53
MODE (most common (frequent) value)	26	34	33

Notes to Chart 8:

8.1 Definition of Closed File: A file in which the investigation has concluded, the investigator's final report is received by the Ministry, a decision is made by the Ministry and the complainant and agency are notified of the decision. (A decision refers to the Ministry approving or rejecting the recommendations of the investigator and/or a decision to take other action).

8.2 Average Investigation Days (arithmetic mean): Calculated based on total days from the date the Investigator is appointed to the date the Ministry receives the Investigator's final report.

8.3 Mode Investigation Days: The most common value (the number that appears the most often).

8.4 Data for the month of March was revised and updated May 2005.

CHART 9

Protection for Persons in Care
MINISTERIAL REVIEW OF INVESTIGATIONS
DURATION (Time in Days)

Based on Files Closed During Each Month
Data Collected Beginning January 2005

	Jan-05	Feb-05	Mar-05
TOTAL FILES CLOSED	39	21	35
AVERAGE REVIEW DAYS	37	36	39
MODE REVIEW DAYS (most common frequent value)	40	32	30

Notes to Chart 9:

9.1 Definition of Closed File: A file in which the investigation has concluded, the investigator's final report is received by the Ministry, a decision is made by the Ministry and the complainant and agency are notified of the decision. (A decision refers to the Ministry approving or rejecting the recommendations of the investigator and/or a decision to take other action).

9.2 Average Review Days (arithmetic mean): Calculated based on total days from the date the Investigator 's report is received at the Ministry to the date the Ministry makes a decision.

9.3 Mode Review Days: The most common value (the number that appears the most often).

9.4 Data for the month of March was revised and updated May 2005.